



To Our Valued Clients and Friends,

We know that recent developments and uncertainty around the coronavirus (COVID-19) may have you taking a deeper look into your current conference or hearing plans at the BVI International Arbitration Centre (BVI IAC). We completely understand and wanted to inform you that we have been taking various precautionary measures and adjusted our operations to ensure the health and safety of our employees, clients, families and the greater community. We are also making every effort to ensure this situation does not impact the quality of service and support that our staff provides you.

At this time the Centre remains open but we are prepared in the event that all or some of our members may need to work remotely. We have technology in place that enables us to do so in an efficient and effective manner, allowing us to provide uninterrupted service to our clients as necessary. Similarly, if you would prefer to switch one of your bookings to a webinar/video conference, we can organise this for you seamlessly. We also can cater to virtual hearings.

To protect our community, we have enhanced our office sanitation efforts and put policies in place for business and personal travel, events and meetings. We also continue to provide our employees with the most up-to-date health and safety procedures as outlined by the BVI Department of Health, the World Health Organization [WHO], and the Centers for Disease Control and Prevention [CDC].

Please do not hesitate to contact our Centre Manager, Ms. Janette Brin or myself, if you have any questions, or if we can be of assistance in guiding you through these new challenges.

We greatly value our relationships with you and are confident that we will get through this together.

Warm regards,

Francois Lassalle
CEO, BVI International Arbitration Centre